



2024

ANNUAL REPORT





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Our Mission, Vision, and Values

Our Mission

The mission of Faith Regional Health Services is to serve Christ by providing all people with exemplary medical services in an environment of love and care.

Our Vision

The vision of Faith Regional Health Services is to become a regional referral center by providing the most comprehensive, high quality health services to the residents of Northeast Nebraska.

Our Values

- Excellence
- Respect
- Spirituality
- Compassion
- Integrity
- Stewardship





A Note From Our CEO

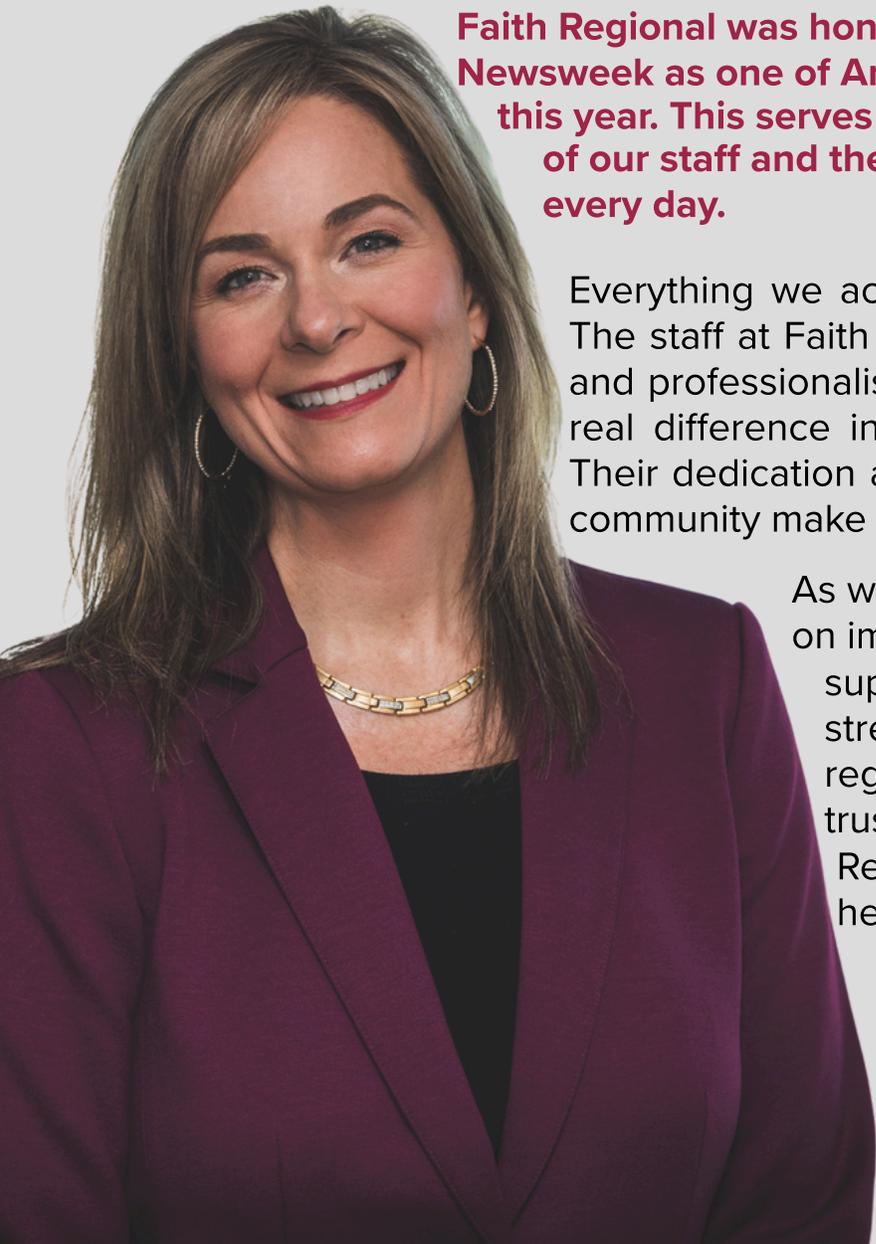
As 2024 comes to a close, I'm grateful for the progress we've made together at Faith Regional Health Services. This year has been about finding new ways to meet the needs of our patients and community while continuing to live out our mission to serve others with compassion and excellence.

We expanded services in areas like Ear, Nose & Throat and Audiology, allowing more patients to get advanced care without leaving northeast Nebraska. We also made updates to our clinics, facilities, and technology to create a more comfortable and efficient experience for those we serve—now and in the future.

Faith Regional was honored to be recognized by Newsweek as one of America's Best-In-State Hospitals this year. This serves as a reflection of the dedication of our staff and the trust our patients place in us every day.

Everything we accomplish starts with our people. The staff at Faith Regional bring compassion, skill, and professionalism to every interaction, making a real difference in the lives of those we care for. Their dedication and the continued support of our community make all of this possible.

As we look ahead, our focus remains on improving access to care, supporting our teams, and strengthening the services our region depends on. Thank you for trusting us and for allowing Faith Regional to be part of your family's health and well-being.



Kelly Driscoll
President and CEO



Our Leadership Team

KELLY DRISCOLL

PRESIDENT AND CHIEF EXECUTIVE OFFICER

BRENDA BAKER

CHIEF FINANCIAL OFFICER

TOM LEE

VICE PRESIDENT OF SUPPORT AND ANCILLARY

BRIAN BLECHER

CHIEF OPERATING OFFICER

CONNIE RUPP

*VICE PRESIDENT OF NURSING
AND CHIEF NURSING OFFICER*

MARK DAVIS, MD

CHIEF MEDICAL OFFICER

BRIAN STERUD

CHIEF INFORMATION OFFICER

BRANDON MORFELD

*VICE PRESIDENT OF QUALITY, PERFORMANCE
IMPROVEMENT, AND MISSION SERVICES*

SHANTELL SKALBERG

*Vice President of Business Development,
Communications, Foundation and Marketing*

Board of Directors

John Robertson

Board Chair

Sue Fuchtmann

Board Vice Chair

Jacque Collison

Secretary

Brad Dinkel

Treasurer

Maryanne Hartzell, MD

Chief of Staff

Lane Handke, MD

FRPS Medical Director

Diane Becker

Regina Busboom

Jason Doele

Josh Gossman

Steffan Lacey, MD

Pastor Leon Rosenthal

Travis Rutjens

Tom Schueth

Preston Sunderman

Medical Executive Committee

Maryanne Hartzell, MD

President, Medical Staff

Brian Keegan, MD

Vice President

Robert Prince, MD

Treasurer

Lane Handke, MD

Past President

Solomon Connealy, MD

Medicine Department Chair

Nicholas Boyle, MD

Surgery Department Chair

Emily Vuchetich, MD

Pediatrics Department Chair

Alex Laudenklos, MD

OB/GYN Department Chair

Andrew Linnaus, MD

Emergency Medicine Department Chair

Ali McCabe, MD

Credentials Committee Chair

Foundation Board

Jan Einspahr

President

Jared Jansen

President-Elect

Adam Olson

Vice President

Tim Tighe

Secretary and Treasurer

Jacque Collison

Gordon Adams, MD

Alan Collison

Pat DeLay

Tristan Hartzell, MD

Rick Higgins

Pat Hughes

Todd Wragge, DDS

Recognitions

Nationally Recognized for Advanced Use of Digital Technology in Both Outpatient and Hospital Settings



National Leader in Heart Attack and Cardiac Symptoms Care



Recognized for a Strong, Ongoing Commitment to Surgical Quality Improvement



Nationally Recognized for Providing High-Quality Stroke Care



Recognized for Commitment to Maternal Safety and Equity



Recognized for Delivering High-Quality Care to Patients Across Nebraska





New Providers



MATTHIAS ALBIN, MD
INTERVENTIONAL RADIOLOGY



HARI BHATTARAI, MD
HOSPITAL MEDICINE



SNEHA DHAKAL, MD
HOSPITAL MEDICINE



MICHAEL LAZARCZYK, AUD
AUDIOLOGY & HEARING AIDS



JESSE MEAIKE, MD
HAND, WRIST, AND ELBOW
RECONSTRUCTIVE SURGERY



JUSTIN OLTMAN, MD
EAR, NOSE, AND THROAT



ARPANA PAUDEL, MD
HOSPITAL MEDICINE



SANGEETA PERSAD, MD
HOSPITAL MEDICINE



ERIC ROHE, MD
EAR, NOSE, AND THROAT



SAMANTHA ROHE, MD
PEDIATRICS



BRITAIN MOFFET, CRNA
ANESTHESIOLOGY



PAYTON FREEMAN, CRNA
ANESTHESIOLOGY



WILLIAM LAWRENCE, PA-C
EMERGENCY MEDICINE



WILLIAM MOFFET, CRNA
ANESTHESIOLOGY

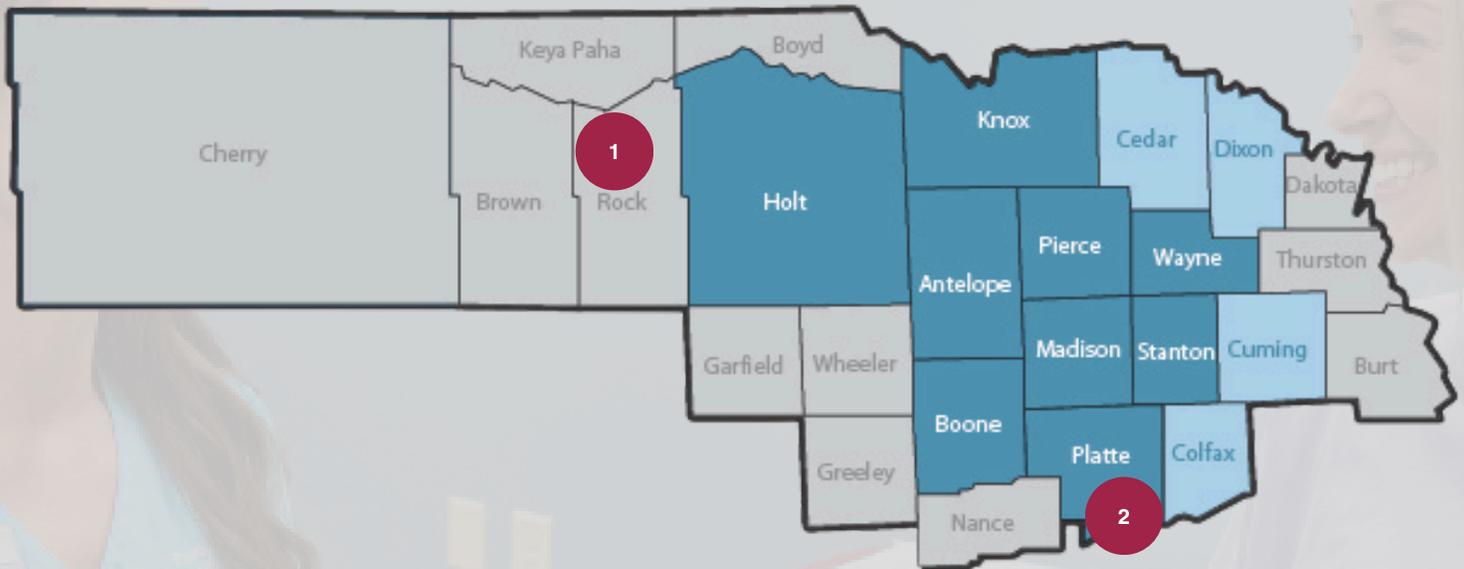


ELIZABETH MURPHY, CRNA
ANESTHESIOLOGY



AUBREY MWINYOGLE, MD
VASCULAR SURGERY

Expanding Access to Care



New Outreaches

Services brought to Rock County Hospital:

1

- Psychiatric Services
- Endocrinology

2

Services brought to Columbus Community Hospital:

- Gastroenterology

New Option for Lasting Relief: The Intracept Procedure

In 2024, Faith Regional Health Services Pain Management Clinic introduced the Intracept Procedure, a minimally invasive, same-day treatment designed to address chronic low back pain, often caused by issues within the spinal discs.

The procedure uses a radiofrequency probe to gently heat and deactivate the nerves responsible for sending pain signals to the brain. Performed in an outpatient setting, it requires no stitching and typically allows patients to return home the same day with minimal recovery times.

What makes the Intracept Procedure unique is that it is implant-free and preserves the natural structure of the spine. By relieving pain at its source, this innovative treatment helps patients regain mobility, return to everyday activities, and improve their overall quality of life without the challenges of major surgery.



Ihsan Balkaya, MD
Pain Management

Excellence in Care

Newsweek recognized Faith Regional Health Services as a 2024 Best-In-State Hospital. This recognition comes from a nationwide survey that compared hospitals across all fifty states, focusing on quality of care and patient experience.



The ranking was based on several key measures of excellence, including:

- Hospital quality metrics from the Centers for Medicare and Medicaid Services (CMS) based on mortality, safety, readmission rate, patient experience, and timely and effective care.
- Patient experience during their hospitalizations on topics including cleanliness of the hospital, quietness, staff responsiveness, communication of the nurses/doctors, care transition, communication about medicines, and discharge.
- PROMs implementation survey accounting for the increasing importance of patient reported outcomes measures (PROMs).

“We are incredibly proud to be recognized as one of Nebraska’s best-in-state hospitals by Newsweek. This recognition truly demonstrates that we are committed to delivering the highest level of safe and quality care every day. All of us at Faith Regional are honored to be your trusted healthcare partner,” said Faith Regional President and CEO, Kelly Driscoll.

As a leading health care provider, Faith Regional Health Services remains committed to advancing medical services, improving patient outcomes, enhancing the overall health and well-being of our communities, and providing exemplary health care services to northeast and north central Nebraska.



2024 Financials

	2024	2023	2022
Revenue			
Patient Service Revenue	\$216,758,708.00	\$202,618,215.00	\$204,081,859.00
Other Operating Revenue	\$23,159,023.00	\$26,068,495.00	\$19,856,326.00
Total Income before Expenses and Community Benefit	\$239,917,731.00	\$228,686,710.00	\$223,938,185.00
Operating Expenses			
Employee Salaries and Benefits	\$88,306,689.00	\$85,006,668.00	\$79,893,304.00
Supplies and Purchased Services	\$72,046,418.00	\$60,250,793.00	\$63,767,516.00
Other Expenses	\$32,077,713.00	\$41,195,854.00	\$41,327,408.00
Total Operating Expenses	\$192,430,820.00	\$186,453,315.00	\$184,988,228.00
Faith Regional Health Services			
Patient Discharges	5,058	4,922	4,911
Patient Days	22,904	22,309	21,165
Emergency Department Visits	17,823	16,817	16,607
Surgery Procedures	4,554	4,312	4,249
Births	832	809	779
Outpatient Visits	138,177	132,978	128,543
St. Joseph's Rehabilitation and Care Center			
Nursing Home Admissions	69	107	104
Nursing Home Resident Days	16,667	22,063	22,031



THE MISSION OF FAITH REGIONAL HEALTH SERVICES IS TO SERVE CHRIST BY PROVIDING ALL PEOPLE WITH EXEMPLARY MEDICAL SERVICES IN AN ENVIRONMENT OF LOVE AND CARE.

2024